

Privacy and Security Policy

## Introduction

At Kagiso Asset Management, we are dedicated to the fundamental values of honesty, integrity and confidentiality in all of our relationships. Maintaining our clients' trust is a cornerstone of our success. We actively seek to protect the privacy and confidentiality of our client relationships. While obtaining accurate and timely information about our clients is critical to our ability to deliver the highest level of customer service, we also recognise the importance of protecting personal information.

We will safeguard any personal information acquired by us in connection with your use of this website, by upholding the privacy principles and procedures set forth below. We will not use or distribute your personal information in any other way without notifying you in advance, via the provision of supplemental privacy policies and statements or otherwise, and giving you adequate opportunity and means to respond.

All references herein to Kagiso Asset Management, Kagiso, we, our or us, shall be deemed, unless otherwise stated, to include Kagiso Asset Management (Pty) Ltd as well as its wholly owned subsidiary, Kagiso Collective Investments Limited.

## Use and collection of private information

The personal information we collect about you comes primarily from the information and materials you provide and your communication to us in connection with your use of this site. We may also collect information about your transactions and experiences as you use this site. This is done through the use of 'cookies'

We are committed to keeping your information confidential. Personal information is used as is appropriate in the normal course of business to provide the products and services you have requested. We may retain any information for the purposes of investment transaction processing and administration, to monitor our website and to communicate with you directly. We will also be able to tailor our content and give you information that is relevant to you. If you advise us that you do not want us to use this information as a basis for further contact, we will respect your wishes.

Cookies are small text files consisting of encrypted information assigned to a computer's browser, which is given to your browser by our web server when you visit our website. This data is stored on your browser. The cookie is sent back to our web server each time you visit our website. Cookies are not computer programmes and do not run on a computer like programmes do. They cannot gather information or function on their own. They cannot collect any personal information about you or your machine and cannot gather data or information about what you do on the Internet. Cookies merely enable us to provide a more valuable online experience to you. While you can set up your Internet browser to disable cookie technology, we do not recommend that you do not do this as some parts of this website and our online services may not function properly, or at all.

## Monitoring the website

We gather and analyse information on our visitors' routine visits to this website. We use this information to monitor which areas of the website are most frequently visited to assist us to continue developing a value-added service. This information is pooled so individual information, behaviour or patterns cannot be identified.

## Sharing information

We do not sell, rent or trade your personal information with anyone. We will disclose information when required to do so: (1) by any regulatory authority (like the Financial Services Board) and the regulators they appoint for the various financial sectors,(2) to comply with any regulation passed under the relevant legislation, or any legal process (3) to protect and defend our rights and property (including our intellectual property).

We may need to share aggregate information (for example, demographic data) with our stakeholders and business partners, but we will not disclose information about our individual users.

We will not disclose personal information to anyone without your permission unless:

- we are compelled to do so by law or in terms of a court order;
- it is in the public interest to do so; or
- it is necessary to protect our rights.

## Access to information (Promotion of Access to Information)

The Promotion of Access to Information Act, No.2 of 2002 (the Act), was enacted to give effect to the constitutional right of access to any information held by any private or public body that is required for the exercise or protection of any rights. Certain requirements, however, have to be met for access to any information being granted.

The Act requires that a manual be prepared to assist people in exercising their right of access to information. This manual can be obtained from us by emailing [webmaster@kagisoam.com](mailto:webmaster@kagisoam.com).

## Security

We are committed to being at the forefront of information security to protect the privacy and confidentiality of your personal information. We take every reasonable step to protect your personal information, including the use of encryption technology. We can, however, not guarantee the security of any information you transmit to us electronically and you do so at your own risk.

Only authorised Kagiso Asset Management employees or agents will have access to your personal information. All of our employees, service providers and marketing partners are held to stringent standards of privacy and security and are bound by confidentiality agreements.

Please note that this internet security guide does not form part of our Website Terms and Conditions. It is recommended reading for all website users and is for information purposes only. While every reasonable care has been taken to ensure the accuracy of the information contained in this guide, we do not guarantee its accuracy or that it will remain accurate as technology changes.

We shall not be liable for any losses or damages suffered arising from reliance being placed upon any of the contents of this guide. We reserve the right to amend this privacy and security statement at any time. All amendments to this policy will be posted on the website. Unless otherwise stated, the current version shall supersede and replace all previous versions.

If you have any questions about this policy, please email us on [webmaster@kagisoam.com](mailto:webmaster@kagisoam.com).